

# BLUERIDGE ELEMENTARY SCHOOL

2650 Bronte Drive North Vancouver BC V7H 1M4

Telephone: 604-903-3250 Fax: 604-903-3251

[www.sd44.ca](http://www.sd44.ca)



Please use SchoolMessenger to report absences.

1. SchoolMessenger app. Use your mobile device to download and install the SchoolMessenger app, available at the Apple App Store, the Google Play Store or [go.schoolmessenger.ca](http://go.schoolmessenger.ca). The first time you use the app, select Sign Up to create your account. Important: Use an email address that we have on record for you. Select Attendance, then Report an Absence.
2. SchoolMessenger website. Use the SchoolMessenger website [go.schoolmessenger.ca](http://go.schoolmessenger.ca). The first time you use the website, select Sign Up to create your account. Important: Use an email address that we have on record for you. Select Attendance, then Report an Absence.
3. School Messenger System. Call the toll-free number 1-833-259-7295 and follow the prompts to report an absence. Note: For absences longer than 3 days, please contact the school directly at 604-903-3430. The contact points for automated notification for unreported absences are: Email/push notifications (SchoolMessenger app). Upon receipt of an email/push notification, you will have five minutes to respond using SafeArrival (app, website or toll-free number). SMS text message\*. If five minutes pass with no response, a SMS text message will be sent. You will have five minutes upon receipt of the SMS text message to respond using SafeArrival (app, website or toll-free number). Phone call. If five minutes pass with no response, an automated phone call will be made. Automated phone calls will be sent up to four times and you will be able to respond using SafeArrival (app, website or toll-free number). Once the automated notification cycle above is complete, you will be unable to respond using SafeArrival, and must contact the school directly regarding the unreported absence.

Please note: If you report your child's absence in advance using SafeArrival (app, website or call back number), you will NOT receive automated notifications for an unreported absence. You can determine the type(s) of notifications you would like to receive by

\*You must opt in to receive SMS text message notifications (regardless of preference settings). Instructions on how to opt in can be found [HERE](#). As an additional layer of security, you may choose to require a 4-digit PIN be entered before an absence can be reported or explained when using the SafeArrival phone system. Refer to page 9 of the [Using the SchoolMessenger App for SafeArrival guide](#) for more information

[Guide](#)

[Video Instructions](#)