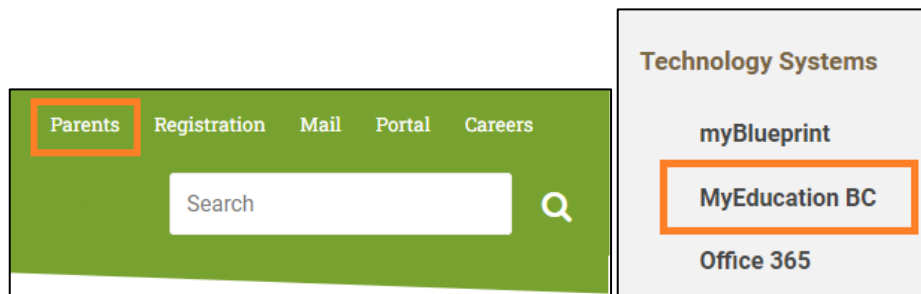


MyEducation BC

How to Use the Parent Portal

In the Family Portal, parents and guardians with an account can view, save, and print their child(s) Report Cards.

A video with instructions can be found on the district website by clicking the *Parents* link at the top right, then clicking the MyEducation BC link on the left-side panel.



Accounts will be created for parents and guardians that have provided an email address to the school. Your Login ID and a temporary password will be sent to the email address provided. See below for a sample of the email sent by the system:

Note: sysadmin@myeducation.gov.bc.ca is the MyEducation system email address - do not delete this email when it arrives. If you do not receive the email, check your Trash/Junk/Spam folders in case it was redirected.

From: sysadmin@myeducation.gov.bc.ca [<mailto:sysadmin@myeducation.gov.bc.ca>]

Sent: Wednesday, February 15, 2023 9:43 AM

To: Mickey Mouse <mmouse@gmail.com>

Subject: Welcome to the North Vancouver Parent Portal

Welcome to the North Vancouver MyEducation BC PARENT PORTAL which will allow access to see grades, attendance and other information on your child(ren). Each parent or guardian will have their own separate account.

To Access the MyEducation BC System

1. Visit <https://www.myeducation.gov.bc.ca/aspen>
2. Make sure popups are enabled for your browser
3. Your user name will be: mmouse@gmail.com
4. Your temporary password will be: MENU408scan

NOTE: Both user name and password are case sensitive

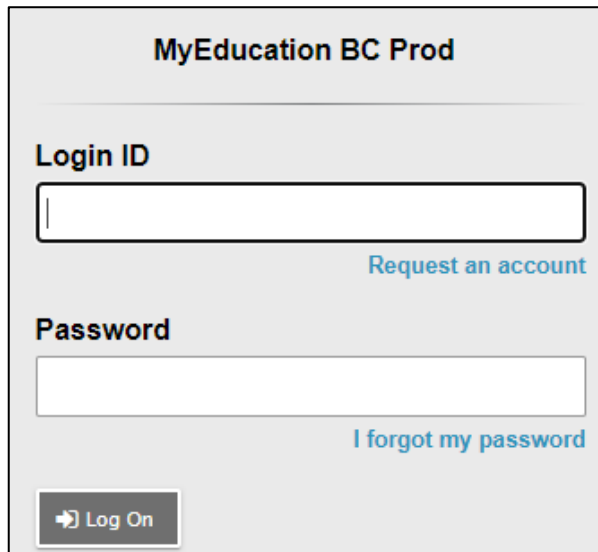
5. Enter your user name and password then click Log On to access the system. You will be prompted to change your password, and fill out some information so that in the future you can click "I forgot my password" to receive a new password.

Once inside the MyEducation BC system you can navigate around to view information for your student(s).

***Please do not reply to this generated email.

Popups should be enabled for some features of the site to work properly.

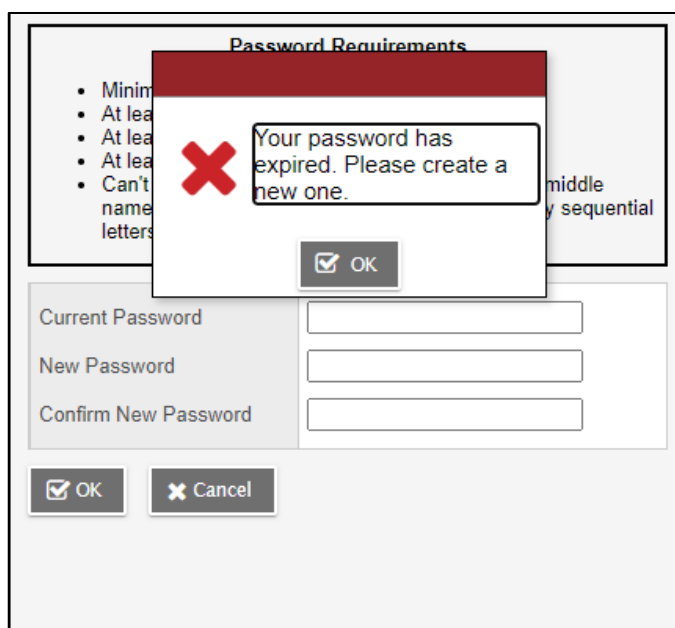
When you log in for the first time, you will be prompted to change your password and set up a security question. It is important to remember the answer to your security question, as it will allow you to reset your password if you forget it.



The image shows a login form titled "MyEducation BC Prod". It features a "Login ID" field with a "Request an account" link below it. Below that is a "Password" field with an "I forgot my password" link. At the bottom left is a "Log On" button with a right-pointing arrow.

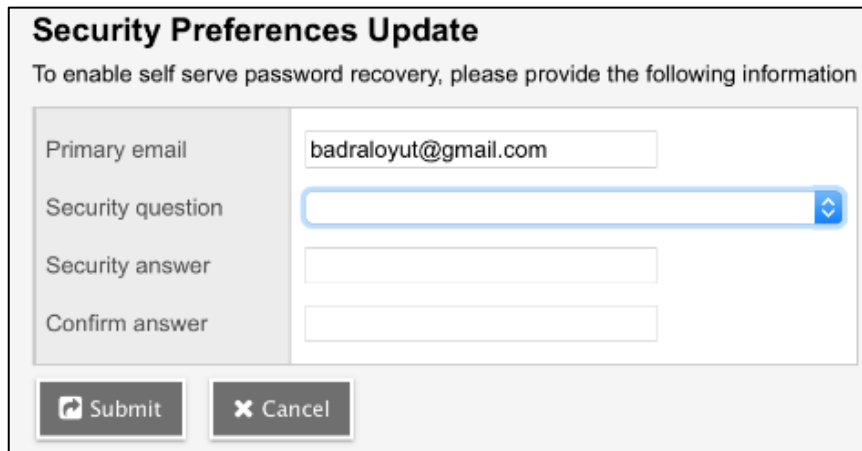
The Login ID and Password can be found in the email sent by the system when the account is created.

Note: If a MyEd account with this Login ID already exists in the system, it will append a number to the end (e.g. mmouse@gmail.com2). This often happens when a parent has children in different school districts, as accounts are created for each district. If this happens and you believe it to be in error, please contact your child's school.



The image shows a "Password Requirements" dialog box overlaid on a password change form. The dialog box has a red header and a red "X" icon. The text inside says "Your password has expired. Please create a new one." and includes an "OK" button. The background form has fields for "Current Password", "New Password", and "Confirm New Password", along with "OK" and "Cancel" buttons at the bottom.

You will be prompted to change your password. Click OK to clear the warning and view the password requirements.

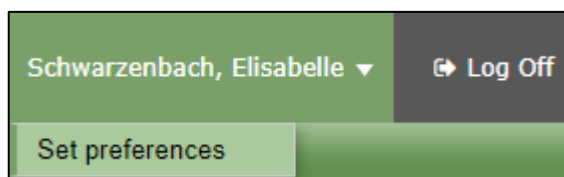


Security Preferences Update
To enable self serve password recovery, please provide the following information

Primary email	<input type="text" value="badraloyut@gmail.com"/>
Security question	<input type="text"/>
Security answer	<input type="text"/>
Confirm answer	<input type="text"/>

Choose a security question and answer that you will remember – the answer is case sensitive. If you wish to change the Primary email, **please contact your child’s school**.

Once logged in, click your name in the top right corner, then click “Set Preferences”. Ensure Locale is set to **Canada**.



In the security tab of the preferences pop up, you can change your password and your security question.

Navigation

You will be on the *Pages* Top Tab every time you log in. On this tab, there are notices about upcoming system outages and other information related to the system.

Report cards will be listed under the “Published Reports” section on the right side. If you do not see a report card that should be there, please contact your child’s school.

Click on the report card name to open it in PDF format. When opened, you can save a copy to your device.

North Vancouver 2022-2023
Schwarzenbach, Elisabeth

Family view ▾ Schwarzenbach, Elisabeth ▾ Log Off

Pages Family Calendar

Welcome to MyEducation BC



One Student.
One Record.
All of British Columbia.

Other

Page Directory

To Do Coste, Takali

Overdue Online Assignments Tomorrow Today [Week View](#)

Overdue Online Assignments

Course	Assignment	Category	Due
No assignments scheduled.			

Today: Friday, March 31

Course	Assignment	Category	Completed
No assignments scheduled.			

Tomorrow: Saturday, April 1

Course	Assignment	Category	Completed
No assignments scheduled.			

Getting Started

How to Navigate MyEducation BC

There are two major sections of MyEducation BC: Tabs and Pages.

The **Top Tabs** menu contains subsections to access information or perform tasks. Depending on your access and role, what Tabs you see will change.

The **Pages** top tab shows this landing page and is where you will be able to access pages in which you are a member (e.g., school, class, or district).

System Maintenance & Announcements

Welcome to MyEducation BC PRODUCTION

6.4 Major Release
The 6.4 major release is now available in Production.

Weekly Maintenance Windows - Outages may be required
Every Wednesday from 6:00 to 11:00 pm and every Sunday from 6:00 to 11:00 am. If outages are required, the Production environment will be unavailable during these windows.

Published Reports

Filename	DateUploaded	Creator	Description
Report Cards - Multi Term 34 KB	31/03/2023 8:46 AM	Schwarzenbach, Elisabeth	Report card for Coste, Takali
Report Cards - K-9 Single Term 134 KB	09/12/2022 3:50 PM	Mankala, Guileta	Report for Martinssilva, Virushaa
Report Cards - Multi Term 545 KB	21/11/2022 2:29 PM	Kirkwoodfraser, Sophialorena	Report for Coste, Takali

[1 - 3 of 3]

Protecting Personal Information

Protecting personal information is critical to everyone using MyEducation BC. While school districts are responsible for the protection of their students and staff's personal information, the Ministry of Education ensures personal information is secure within MyEducation BC by implementing industry best practices and following strict privacy requirements.

Learn more about how personal information is protected within MyEducation BC by visiting the following links:

Parent accounts are enabled before the first reporting period of the school year in October or November, and disabled at the end of the school year in June.