

Parent Portal Assistance:

Please login to: <https://www.myeducation.gov.bc.ca/asp>

Please note that if this is the first time login to the MyED Portal – it is best practice not to use a Mobile device to set up the account.

Your login: (parent email address)

Your temporary password is:

(4 letters, 3 numbers, 4 letters - one set of letters will be upper case)

Hint: DO NOT copy and paste the password.

A screen saying the password has expired will display –click the OK and enter the temporary password again as the “Current Password”.

Then complete the request to create a new password and confirm the new password. (the requirements for password is shown on screen)

If the security question and answer have not been set up this will be the next step. Please note that the answer is “case sensitive”

This will allow the user to access to the self serve "I Forgot My Password" and be able to reset their own password.

To reset this question and answer : Click the down arrow to the right of your name in the upper right of the screen - Go to "Set Preferences" and to the "Security Tab" and revisit the question and answer.

Reports will be the PDF documents on the right side of the screen.

Welcome to MyEducation BC PRODUCTION



One Student. One Record. All of British Columbia.



Recent Activity

Last 60 days

Attendance Grades

Published Reports

Filename

- Report Cards - K-9 Single Term

[1 - 5 of 6] Next

System Maintenance & Announcements

Welcome to MyEducation BC PRODUCTION

Weekly Maintenance Windows - Outages may be required

Every Wednesday from 6:00 to 11:00 pm and every Sunday from 6:00 to 11:00 am. If outages are required, the Production environment will be unavailable during these windows.

Protecting Personal Information

Protecting personal information is critical to everyone using MyEducation BC. While school districts are responsible for the protection of their students and staff's personal information, the Ministry of Education ensures personal information is secure within MyEducation BC by implementing industry best practices and following strict privacy requirements.

Learn more about how personal information is protected within MyEducation BC by visiting the following links:

- Protection of Privacy
- Freedom of Information and Protection of Privacy Act
- School Act
- Independent School Act

To Do

Suffield, Miller

Overdue Online Assignments Today Tomorrow

Week View

Overdue Online Assignments

Course	Assignment	Category	Due
No assignments scheduled.			

Today: Tuesday, July 17

Course	Assignment	Category	Completed
No assignments scheduled.			

Tomorrow: Wednesday, July 18

To see the reports The Parent/Guardian - goes to the Published Reports area and click on any of the Report Cards listed. The list will display only 5 reports at a time – if there are more than 5 Report Cards, the Parent/Guardian would click on the word “Next” to see the remaining reports. If the reports are not displaying – the school will need to be contacted.

If the Parent/Guardian has forgotten their password there is a link on the login page:



MyEducation BC Prod 16

Login ID

Password

[I forgot my password](#)

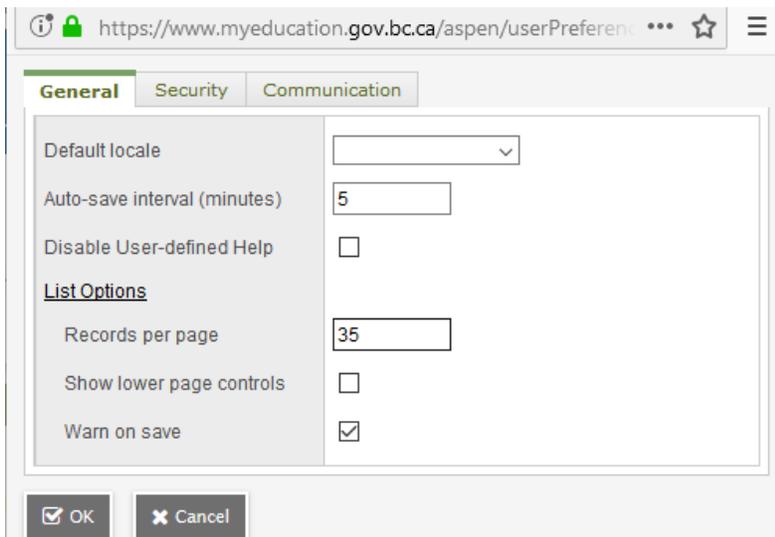
The system will ask for their email and then ask their security question. The system will then email them a Temporary password. If for some reason the security question does not get answered correctly the school/ICT will have to reset the password.

To Change Security Question & Answer:

Click the down arrow to the right of your name in the upper right corner of the screen. Click on “Set preferences”



This will open a pop up window with multiple tabs – you are looking for the “Security” tab



https://www.myeducation.gov.bc.ca/aspen/userPreference

General Security Communication

Default locale

Auto-save interval (minutes)

Disable User-defined Help

List Options

Records per page

Show lower page controls

Warn on save

Select your Security Question from the drop down menu.

Answer your Security Question and confirm the Answer (note this is case sensitive)

Click Ok to save the information.

The screenshot shows a web browser window with the URL <https://www.myeducation.gov.bc.ca/aspn/userPreference>. The page has three tabs: "General", "Security", and "Communication". The "Security" tab is selected and highlighted with a red box. The form contains the following fields:

- Primary email: A text box with the placeholder "Email address will display".
- Alternate email: An empty text box.
- Security question: A dropdown menu currently showing "What city were you born in?".
- Security answer: A text box filled with black dots.
- Confirm answer: A text box filled with black dots.
- Password: A text box with a blue "Change" link below it.

At the bottom of the form, there are two buttons: "OK" (with a checkmark icon) and "Cancel" (with an 'X' icon). The "OK" button is highlighted with a red box.

Please note that the dots in the security question and answer fields are there to disguise the question and answer for security puposes.