

MyEducation BC

How to reset your password

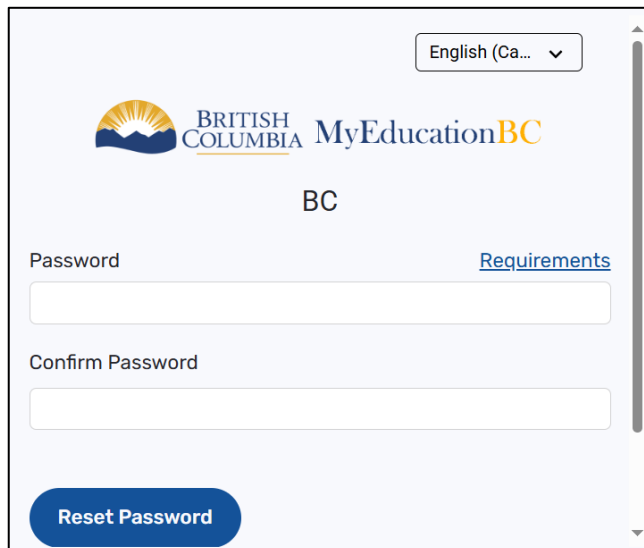
1. Go to <https://www.myeducation.gov.bc.ca/aspen/logon.do>
2. Click "Trouble logging in?"
3. Click "Reset your password"
4. Enter your Login ID and click Recover Password



The screenshot shows the MyEducation BC login page. At the top right is a language dropdown menu set to "English (Ca...)". The logo for "BRITISH COLUMBIA MyEducationBC" is centered. Below the logo, the text "BC" is displayed. A label "Provide your Login ID" is above a text input field containing "example@business.com". Below the input field are two buttons: "Recover Password" (dark blue) and "Return to Login Page" (light blue).

✓ An email containing a password reset link has been sent

5. An email will be sent to you from sysadmin@myeducation.gov.bc.ca with a password recovery link
6. Enter a new password and confirm the new password



The screenshot shows the MyEducation BC password reset page. At the top right is a language dropdown menu set to "English (Ca...)". The logo for "BRITISH COLUMBIA MyEducationBC" is centered. Below the logo, the text "BC" is displayed. The page has two input fields: "Password" and "Confirm Password". To the right of the "Password" field is a link labeled "Requirements". Below the input fields is a dark blue button labeled "Reset Password".