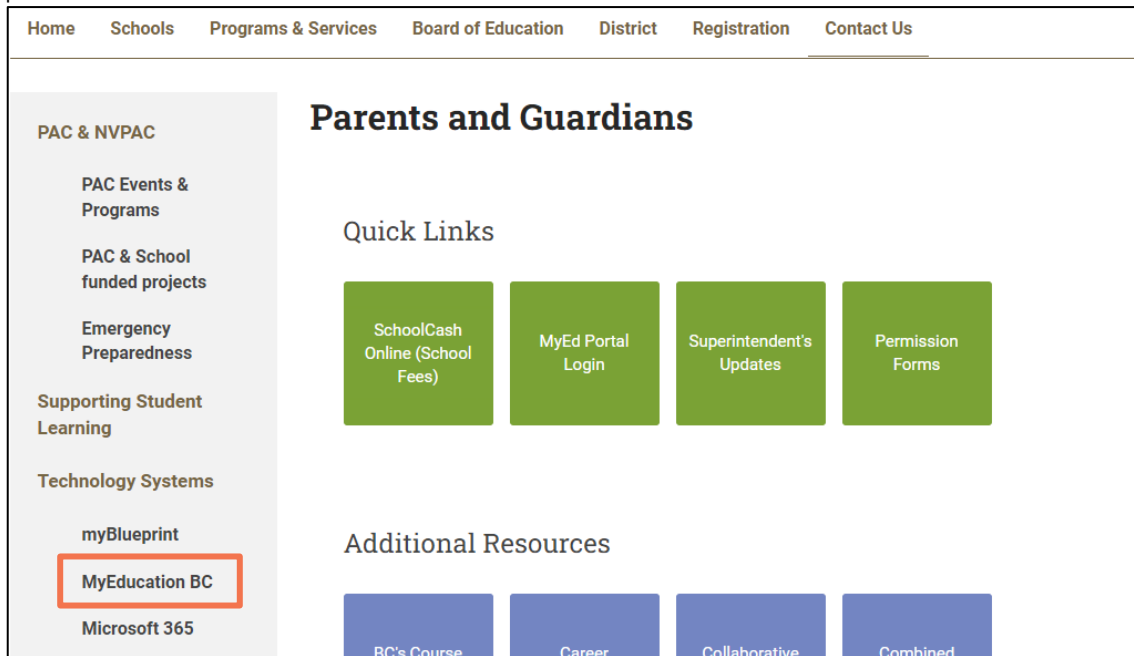# MyEducation BC
How to Use the Parent Portal

In the Family Portal, parents and guardians with an account can view, save, and print their child(s) Learning Updates.
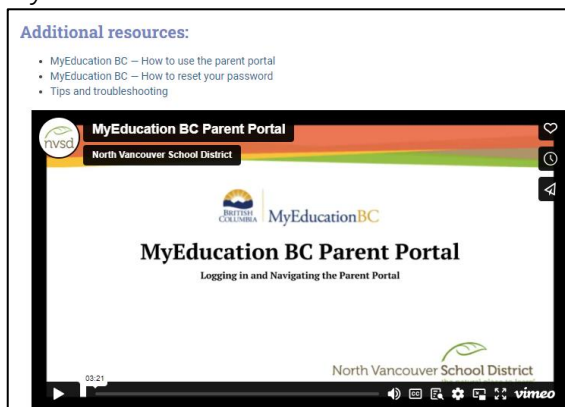
Go to sd44.ca then click the *Parents* link in the top right.

An instructional video can be found by clicking on the MyEducation BC link on the left-side panel.

Scroll to the bottom of the webpage to *Additional resources* to find printable instructions and a *MyEducation BC Parent Portal* instructional video.

Parent accounts will be created on the 1st and 15th of each month for parents and guardians that have provided an email address to the school. Your Login ID and a temporary password will be sent to the email address provided.

See below for a sample of the email sent by the system:

Note: sysadmin@myeducation.gov.bc.ca is the MyEducation system email address - do not delete this email when it arrives. If you do not receive the email, check your Trash/Junk/Spam folders in case it was redirected.

Fri 2023-12-01 10:08 AM

sysadmin@myeducation.gov.bc.ca

Welcome to the North Vancouver Parent Portal

To Maria Adducci

Welcome to the North Vancouver MyEducation BC PARENT PORTAL which will allow access to see grades, attendance and other information on your child(ren). Each parent or guardian will have their own separate account.

To Access the MyEducation BC System

1. Visit https://www.myeducation.gov.bc.ca/aspen
2. Make sure popups are enabled for your browser
3. Your user name will be: mariaadducci@fakeemail.com
4. Your temporary password will be: FRAIL658query
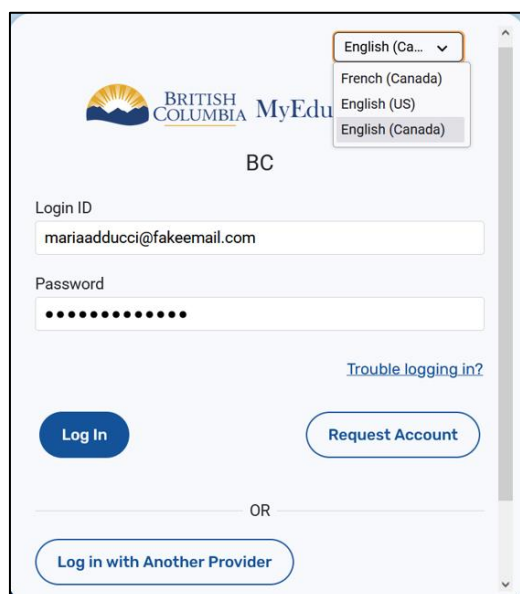NOTE: Both user name and password are case sensitive

5. Enter your user name and password then click Log On to access the system. You will be prompted to change your password, and fill out some information so that in the future you can click "I forgot my password" to receive a new password.

Once inside the MyEducation BC system you can navigate around to view information for your student(s).

*** Please do not reply to this generated email.

Popups should be enabled for some features of the site to work properly.

When you log in for the first time, you will be prompted to change your password and set up a security question. It is important to remember the answer to your security question, as it will allow you to reset your password if you forget it.
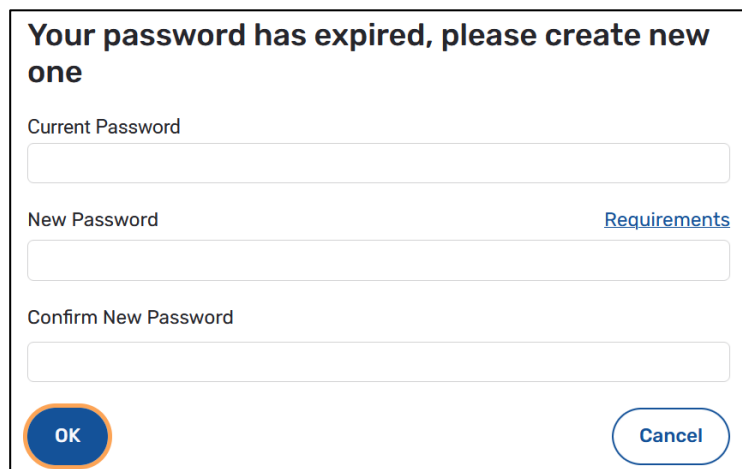

Set preferred language to English (Canada) or French (Canada)

The Login ID and Password can be found in the email sent by the system when the account is created.

Note: If a MyEd account with this Login ID already exists in the system, the system will add a number to the end. (e.g. mariaadducci@fakeemail.com2)
This often happens when a parent has children in different school districts, as accounts are created for each district. OR, if both parents/guardians want to use the same email. (If this is the case, we suggest that only one parent has the email entered, so only one parent account is created.) If this happens and you believe it to be in error, please contact your child's school.

You will be prompted to change your password.

Your *Current password* is the temporary password sent to you in the email.

Then, enter and confirm your new password in the fields provided.

Click *Requirements* link for the password requirements.

Choose a security question and answer that you will remember – the answer is case sensitive.

If you wish to change the Primary email, please contact your child's school.

Changing your primary email will also change your Login ID.

Navigation

You will be on the *Pages* Top Tab every time you log in. On this tab, there are notices about upcoming system outages and other information related to the system.

Learning Updates will be listed under the "Published Reports" section on the right side. If you do not see a report card that should be there, please contact the school directly.

Click on the report card name to open it in PDF format. When opened, you can save a copy to your computer and/or print them for your records.

Parent accounts are enabled by the end of September, and disabled July 31st.