



November 28, 2016

Dear Customer:

Scheduled work on Fortis BC Gas Main.

This letter is to inform you that we will be completing a main renewal on Edgewood Road from Sycamore Road to Carolyn Drive the for Fortis BC Gas.

What does this mean for you?

Work is scheduled to start the week of December 5th and be completed by December 19th. Your natural gas *service* will not be disrupted during the installation of the new main. Traffic control will be on site to assist with access to the resident driveways. During the service renewal portion of the job, some work will be required on your property.

You can help us achieve a safe and timely completion to this project by watching for and obeying any posted no parking signs and traffic control personnel. Every possible effort will be made to insure that the impact to you and your property is minimized and that you as a Fortis BC Customer are satisfied. We appreciate your patience and co-operation during any resulting delays.

If you have any questions or concerns regarding the work to be completed, please do not hesitate to contact us at your earliest convenience.

We appreciate your support as we work with our customers to ensure their natural gas system continues to deliver your gas safely and reliably.

Thank you,

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